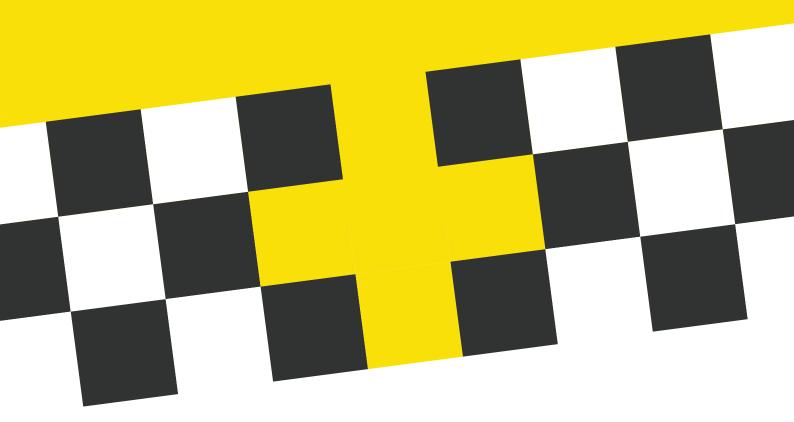


# Protect



Protect+ warranty program terms and conditions



This document is your agreement to access your TAXIBOX Protect+ Warranty program. The below outlines important information about the program and how it operates.

#### **CUSTOMERS MAXIMUM STORAGE LIMIT**

As declared to TAXIBOX, but not to exceed AUD 50,000 for items in storage.

Irrespective of the declared Values, TAXIBOX' liability is limited to AUD 50,000 for storage, any one claim/any one customer.

#### COVER

The warranty can only be purchased prior to moving into the TAXIBOX Local Storage unit.  $\begin{tabular}{ll} \hline \end{tabular}$ 

The warranty begins from the moment you move-in to your TAXIBOX local storage unit and ceases on final move-out of your TAXIBOX unit.

Your items are covered while stored inside the TAXIBOX unit at a TAXIBOX facility.

(Note: You are responsible for your goods while they are in your possession/custody or control.

#### THE FOLLOWING ITEMS ARE NOT COVERED:

- Livestock, bloodstock or any living item or product (including flora of any description).
- Any frozen, chilled, refrigerated or otherwise temperaturecontrolled product or item of any description.
- Any vehicles, including motor vehicles, motorcycles, trailers, caravans, boats, or aircraft.
- Any form of smoking items, paraphernalia or implements, including cigarettes, pipes tobacco, or related products.
- Any item which is illegal, including any prohibited or controlled substance.
- Weapons of any nature, including guns, ammunition, or any form of armaments or weapon/s of war.
- Any prohibited goods as outlined in the TAXIBOX storage agreement.

#### THE FOLLOWING EVENTS ARE COVERED

Loss or damaged caused by, or arising out of:

- 1. Fire, lightning, hail, or explosion
- Flood, storm, and water damage
- 3. Collision, crashing or forced landing of aircraft
- Theft of goods from the TAXIBOX facility

except where excluded below:

#### THE FOLLOWING EVENTS ARE NOT COVERED

- Any loss or damage occurring due to gradual deterioration of the item over time, including inherent vice.
- (Note: Inherent vice is the tendency in physical objects to deteriorate because of the fundamental instability of the components of which they are made, as opposed to deterioration caused by external forces.)

- Any loss or damage arising out of rust, oxidisation or discolouration, scratching, denting, or chipping unless there is evidence of external physical damage.
- 4. Any leakage, loss in weight or volume or wear and tear.
- Loss or damage caused solely due to your failure to properly load or store your items within the supplied TAXIBOX storage unit.
- 6. Electrical, electronic, or mechanical breakdown of your items unless there is evidence of external physical damage.
- Any loss, damage, cost, or expense arising out of any reduction in value because of repairs.
- Any loss of market, profit or revenue or any consequential loss of any kind, howsoever caused.
- Any loss or damage arising out of a nuclear event. A nuclear event is defined as being caused by or in any way connected with:
  - A. Any nuclear fuel or from any nuclear waste;
  - B. The combustion of nuclear fuel (including any self-sustaining process of nuclear fission); or
  - C. Nuclear weapons material.
- Any loss, damage, cost, or expense caused by, arising out of, or attributable to (either directly or indirectly) Terrorism as defined.
- Any loss which would expose you or us to Sanctions, Prohibition or restriction under UN resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom, United States of America, or Commonwealth of Australia.
- Any loss or damage involving prohibited goods as outlined in the TAXIBOX storage agreement.
- 13. Any loss or damage as a result of infestation by pest or vermin.

#### **HOW TO MAKE A CLAIM**

TAXIBOX provides customers a Warranty that TAXIBOX will pay claims in the event of loss or damage. To file a claim in the event of loss or damage to your personal items while the TAXIBOX is in storage, please contact the customer service team on 1300 66-55-46. Claims are only paid subject to the terms of the warranty and in line with TAXIBOX's storage agreement.

## TAXIB@X



### **Protect**

Peace of mind for your belongings



MAKE A CLAIM 1300 66-55-46