TAXIBOX

How to reset your TAXIBOX Local password

Forgotten your password? Follow these eight steps and you'll be back into your account in a couple of minutes. The area to tap in each step is circled in red.

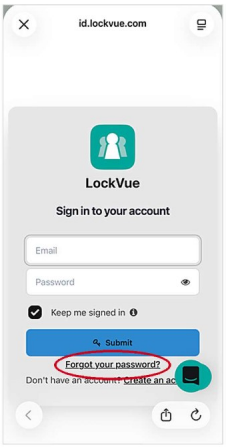
1 Open the app and tap Login & Register

Open the **LockVue** app on your phone. On the welcome screen, tap **Login & Register** at the bottom left.



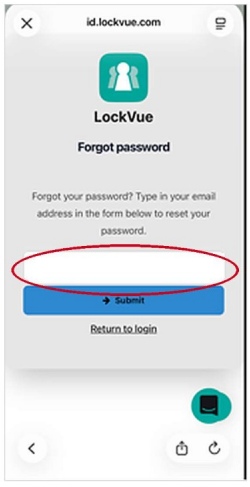
2 Tap Forgot your password?

On the sign-in screen, tap the **Forgot your password?** link below the Submit button.



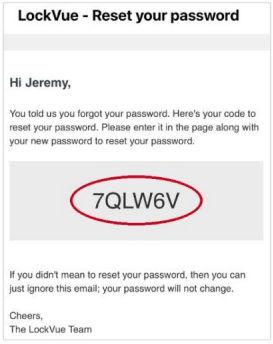
3 Enter your email address

Type the email address your account is linked to, then tap **Submit**.



4 Get your code from your email

Open the email **LockVue – Reset your password** and copy the code.

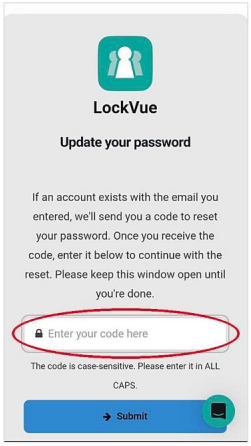


TAXIBOX

How to reset your password · continued

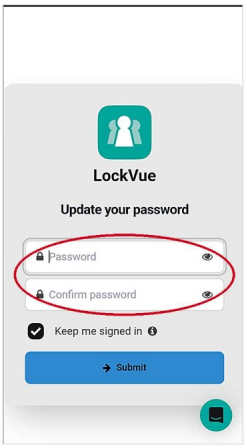
5 Enter the code

Go back to the reset window and type the code in **ALL CAPS** — it's case sensitive — then tap **Submit**.



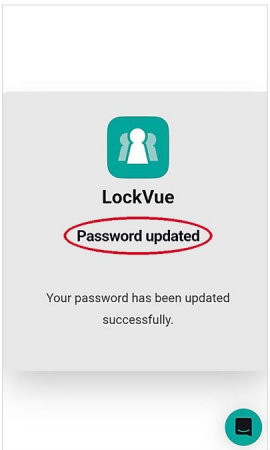
6 Choose your new password

Enter your new password, then enter it a second time to confirm it, and tap **Submit**.



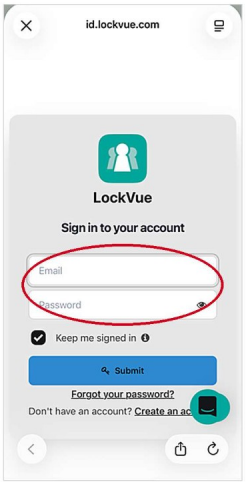
7 Check for the confirmation

You'll see **Password updated** on screen. Your new password is now active.



8 Log in with your new password

Return to the app and sign in using your email address and your new password.



You're back in.

That's it — your new password works straight away in the LockVue app.